

For immediate release:

InTime Solutions Announces ISE Goes Live in Thunder Bay PD

Signs Saint John to ISE contract

Launches bilingual website and French language version of ISE

**Vancouver, B.C. Canada, August 21, 2008** — InTime Solutions is pleased to announce that the Thunder Bay, ON Police Department has gone live with ISE, InTime's next-generation employee scheduling and deployment enterprise software solution built specifically for managing public safety personnel. The company also announced that Saint John, New Brunswick has signed a contract for an ISE installation, that it has now released a French language version of ISE and that the company has launched a bilingual (English/French) website. The French language site is [www.entimesoft.com](http://www.entimesoft.com).

Thunder Bay, a port city of more than 120,000 on the Ontario northwestern shore of Lake Superior, has more than 220 sworn officers on the street working three daily shifts: day, night and a midday shift that overlaps the other two. These officers cover a very large metropolitan area of 700 square kilometres (approximately 270 square miles). With a violent crime rate and on-duty officers often spread out widely, it's vital to closely track Thunder Bay's officers and know who is on active duty at all times.

"Thunder Bay and Saint John are the first of what we expect will be many Canadian organizations to use ISE for scheduling and managing their public safety," said Harry Dollard, president and CEO of InTime Solutions, a company with more than 1,200 customers around the world. "ISE is designed to help public safety administrators be more efficient and productive in their scheduling work, while also helping track, manage and automate overtime and other costs, and keep them under control."

### **Manage law enforcement overtime and track overtime costs more efficiently**

Overtime costs are a critical line item for most police departments and city administrators, as this high-profile annual budget item can quickly be ratcheted upward by unpredictable events that demand police response. Sometimes police costs have to exceed the OT budget, but administrators want to be sure they are maximizing police effectiveness while keeping costs at a minimum.

"ISE provides administrators not only with the ability to track OT costs in real time, but also to easily develop "what-if" schedules that can predict what overtime costs would be in a particular scenario and where savings could be made with different scheduling," notes Dollard. "The other big benefit is being able to quickly track costs for a particular event and then easily bill these back to the event organizers, whether it's another city department or a festival organizer. ISE makes all this administrative work much more efficient and cost-effective."

(more)

Built on an enterprise-class IT infrastructure, ISE has proven to be reliable and scalable for large deployments while also being able to work for smaller organizations. It is the powerful and proven law enforcement software tool that takes care of building, maintaining and controlling the scheduling of a workforce, no matter how large an organization is or how its operation is run.

**About InTime Solutions Inc.**

Founded in 1996, InTime Solutions is a scheduling product leader in the public safety marketplace. We develop software and service solutions to more efficiently manage the allocation and deployment of your workforce. Our clients rely on us to improve utilization of personnel and to integrate the associated information with other systems within their organization.

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For more information, please contact:

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